

# SAFETY RECALL

**Lightning McQueen Light-Up Watch  
Tinker Bell Light-Up Watch  
Buzz Lightyear Light-Up Watch**

*Guests should immediately take watches away from children and return them for a \$40.00 refund.*



**UPC 400000340494**

**Date Code K130-6377-7-10187**

**UPC 400000340838**

**Date Code K130-6377-7-10187**

**UPC 400000340418**

**Date Code K130-6377-7-10187**

Sold exclusively at *Walt Disney World*® Resort in Lake Buena Vista, Florida, *Disneyland*® Resort in Anaheim, California, The Treasure Ketch Shop and the Cast Member Shop located on the Disney Cruise Ship, and Disney's Earport Shop and The Magic of Disney Shop located at the Orlando International Airport. Retail \$29.95.

Battery current interacting with nickel in the Light-Up Watches' stainless steel back can cause skin irritation and/or burning sensations to children who are allergic to nickel.

**Contact Walt Disney Parks and Resorts for a refund at**

**1-877-560-6477** (Option 1)

Walt Disney Parks and Resorts • Lake Buena Vista, FL 32830

This recall is being conducted in cooperation with the U.S. Consumer Product Safety Commission.

# VOLUNTARY SAFETY RECALL

DISNEY PARKS AND RESORTS LIGHTNING MCQUEEN LIGHT-UP WATCH,  
TINKER BELL LIGHT-UP WATCH, AND BUZZ LIGHTYEAR LIGHT-UP WATCH.

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## **CONSUMER QUESTION AND ANSWER (Q&A) SCRIPT**

### **Q1: Why is Disney recalling Children's watches?**

A1: Disney Parks and Resorts is voluntarily recalling the Lightning McQueen Light-Up Watch, Tinker Bell Light-Up Watch, and Buzz Lightyear Light-Up Watch because the watch battery current interacting with nickel in the watch's stainless steel back can cause skin irritation and/or burning sensations to children who are allergic to nickel

### **Q2: Which styles of watches are being recalled?**

A2: The voluntary recall involves the Lightning McQueen Light-Up Watch (UPC: 400000340494), Tinker Bell Light-Up Watch (UPC: 400000340838), and Buzz Lightyear Light-Up Watch (UPC: 400000340418).

### **Q3: Who manufactured the watches and where were they made?**

A3: The Light-Up Watches were manufactured by Time Industrial Manufactory Limited. The watches were manufactured in China.

### **Q4: How much did the watches cost?**

A4: The watches sold for \$29.95.

### **Q5: Where were the watches sold?**

A5: Sold exclusively at *Walt Disney World*® Resort in Lake Buena Vista, Florida, *Disneyland*® Resort in Anaheim, California, The Treasure Ketch Shop and the Cast Member Shop located on the Disney Cruise Ship, and Disney's Earport Shop and The Magic of Disney Shop located at the Orlando International Airport.

### **Q6: When were the watches sold?**

A6: The watches were sold from November 2010 through January 2011.

### **Q7: How can I tell if my watch is affected by the recall?**

A7: The back of the watch and the back of the packaging contain a tracking number, which is K130-6377-7-10187. Only Light-Up Watches containing this unique tracking number are subject to the recall.

# VOLUNTARY SAFETY RECALL

## **DISNEY PARKS AND RESORTS LIGHTNING MCQUEEN LIGHT-UP WATCH, TINKER BELL LIGHT-UP WATCH, AND BUZZ LIGHTYEAR LIGHT-UP WATCH.**

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### **Q8: How should guests respond to the recall?**

A8: Guests seeking information on how to respond to the recall should call our toll free telephone number at 1-877-560-6477, between 9 AM and 5:30 PM ET, Monday through Friday. A trained operator will take the Guest's contact information and mail a pre-paid postage return label so the Guests may return the watch to Disney. Please ship the recalled watch using the pre-paid postage label. Upon receipt of the watch, Disney will refund the Guest \$40 either by check, applying a credit to their credit card, or by a merchandise credit.

### **Q9: I no longer have the sales receipt for the watch. Can I still return it?**

A9: Yes. You can still return the watch without a sales receipt.

### **Q10: Were any injuries reported in relation to the recalled watches?**

A10: Disney Parks and Resorts have received six reports of skin irritation and burning sensations involving this item.

### **Q11: Will I receive a full refund for the recalled watch?**

A11: Yes. You will receive a postage pre-paid return label in order to ship the watch back to Disney. Once the watch is received, a full refund of \$40 will be sent to you either by check, a credit applied to your credit card, or by merchandise credit.

### **Q12: Can I repair the watch myself?**

A12: No. We urge you not to attempt to repair the watch yourself. Please return the watch to Disney for a full refund.

### **Q13: Were the watches originally tested?**

A13: Yes, the Lightning McQueen Light-Up Watch, Tinker Bell Light-Up Watch and Buzz Lightyear Light-Up Watch were tested and found to comply with applicable nickel release standards for jewelry. There are no nickel release standards for children's jewelry in the United States, but there are nickel release standards in Europe. The Lightning McQueen Light-Up Watch, Tinker Bell Light-Up Watch and Buzz Lightyear Light-Up Watch were tested and found to comply with the European nickel release standard for jewelry.

# News from CPSC

## U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

Washington, D.C. 20207

**For Immediate Release**

**February 16, 2011**

**Release #11-133**

**Firm's Recall Hotline: (877) 560-6477**

**CPSC Recall Hotline: (800) 638-2772**

**CPSC Media Contact (301)504-7908**

## Walt Disney Parks and Resorts Recalls Children's Watches Due to Risk of Skin Irritation

WASHINGTON, D.C. – The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.

**Name of product:** Children's Light-up Watches

**Units:** About 1,200

**Importer:** Walt Disney Parks and Resorts, of Lake Buena Vista, Fla.

**Manufacturer:** Time Industrial Manufactory Limited, of Hong Kong

**Hazard:** Watch battery current interacting with nickel in the watch's stainless steel back can cause skin irritation and/or burning sensations to children who are allergic to nickel.

**Incidents/Injuries:** The firm has received six reports of children receiving skin irritation or burning sensations while wearing the watch.

**Description:** This recall involves Lightning McQueen, Tinker Bell and Buzz Lightyear brand light-up watches. The Buzz Lightyear watch has a blue band with a blue outline on the face of the watch. The Tinker Bell watch has a purple band and purple crystals on the face of the watch. The Lightning McQueen watch has a red band and a red outline on the face of the watch. Each model watch is sold separately and is intended for children ages three years and older. All have a light up function that enables a child to press a button to illuminate colorful lights on the dial of the watch. A tracking code is engraved on the back of the watch, as well as printed on the back of the packaging. The tracking code is: K130-6377-7-10187.

**Sold at:** DISNEYLAND® Resort stores in California, WALT DISNEY WORLD® Resort stores in Florida, the Earport and The Magic of Disney Shops at the Orlando International Airport in Florida, the Treasure Ketch and Cast Member shops on the Disney Cruise Ship from November 2010 through January 2011 for about \$30.

**Manufactured in:** China

**Remedy:** Consumers should immediately take the recalled watch away from children and contact Walt Disney Parks and Resorts for instructions on returning the watch for a \$40 refund.

**Consumer Contact:** For additional information, contact Walt Disney Parks and Resorts at (877) 560-6477 between 9 a.m. and 5:30 p.m. ET Monday through Friday, or visit the firm's website at [www.waltdisneyworld.com](http://www.waltdisneyworld.com).



CPSC is still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please tell us about it by visiting <https://www.cpsc.gov/cgibin/incident.aspx>

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The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of the thousands of consumer products under the agency's jurisdiction. Deaths, injuries and property damage from consumer product incidents cost the nation more than \$800 billion annually. The CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals - contributed to a significant decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

Under federal law, it is illegal to attempt to sell or re-sell this or any other recalled product.

To report a dangerous product or a product-related injury, call CPSC's Hotline at (800) 638-2772, teletypewriter at (800) 638-8270, or visit [www.cpsc.gov/talk.html](http://www.cpsc.gov/talk.html). Consumers can obtain this press release and recall information at [www.cpsc.gov](http://www.cpsc.gov). To join a free e-mail subscription list, please go to [www.cpsc.gov/cpsclist.aspx](http://www.cpsc.gov/cpsclist.aspx).

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